

THE METHOD · REGULATED OPERATIONS

A five-rung method for adopting AI you can be accountable for.

Build only what pays back. Never automate past the point a person can still stand behind the result. We climb one rung at a time, with a human approving every critical action.

- 01 Mapped** Every workflow scored, costed and ranked. Nothing changes yet; the person owns the call on what to build and what to leave alone.
- 02 Assisted** AI drafts, extracts and suggests inside the existing process. The person does every action and accepts or rejects each suggestion.
- 03 Automated** A defined task runs end to end with field-level confidence scores. The person approves before anything leaves the system.
- 04 Integrated** Work flows across the closed-system last mile: MFA-gated portals, legacy systems with no API. The person holds per-action approval.
- 05 Orchestrated** Agents coordinate multi-step operations under role-based access; the person gates the high-stakes moves and can overrule.

How an engagement runs

- Audit** Fixed-fee operations review. We map the operation and hand you a costed, sequenced plan. We say no in writing.
- Proof** No build is priced before the hard part is proven on your real data.
- Build** We climb the rungs that pay back, one at a time.
- Run** Live, governed, audited. A person stays accountable throughout.

Three lines never move: we never automate payments; we never automate bank-detail changes; a hard human gate sits before any regulator submission.

Proof on the ladder

<p>~6 wks to first live deployment — PMD Finance</p>	<p>70% less document-review time — Marshall Peters</p>
<p>~900 operational minutes/day returned to one client (≈£120k/year)</p>	<p>3 days faster board actions — Norcis</p>